SRIJITA MUKHERJEE

International Institute of Information Technology, Bangalore

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EXPERIENCE

Associate Software Engineer
Red Hat

📅 Jul 2019 – Jan 2022

- Worked on User Interface Development using React for Red Hat Managed Kafka Service.
- Worked closely with Product Owners, UX Designers, and other stakeholders to understand and implement software requirements.
- Designed and developed analytics and performance dashboards using Grafana for the 3scale product operations team. Wrote Prometheus queries to gather the required metrics as part of it.
- Implemented Jira stories as product features and fixed bugs.

Technical Writer
Red Hat

📅 Feb 2018 - Jun 2019

- Documented the product guide for the customers of Red Hat Gluster Storage, which included the Installation, Deployment, and Administration guide.
- Improved User Experience by conducting usability testing.
- Did user acceptance testing for features to comply with the documentation.
- Developed release notes for the product.
- Identified issues in the existing product guides and restructured them to make them more user-friendly.
- Created a user guide for internal performance tools

Software Engineering Intern
Red Hat

📅 Nov 2016 - Jan 2018

- Worked on Red Hat Gluster Storage Web Administration. Wrote unit tests and fixed bugs.
- Documented the product guide for Red Hat Gluster Storage Web Administration.

Network Engineer
Cognizant

📅 Dec 2015 - Oct 2016

- Worked on Cisco IP Telephony. Troubleshooted IP telephones and routers as customer support.

SKILLS

Figma | Adobe XD | Jamboard | UI/UX Design | Sketching
Wireframing | Prototyping | Interaction Design | User Research
React | Git | Kubernetes, | OpenShift Container Platform
Agile methodologies- Scrum and Kanban

EDUCATION

M.Sc. Digital Society
International Institute of Information Technology, Bangalore

📅 July 2023 – June 2025   CGPA : 3.38

B.Tech in Computer Science Engineering
West Bengal Institute of Technology

📅 August 2011 – July 2015   CGPA : 7.48

Higher Secondary School (ISC)
Pearls of God

📅 June 2011   Per : 80%

PROJECTS

User Experience Design for Mental Health Application - (E-Manas-Karnataka, and Tele MANAS)

📅 Jan 2024 -   📍 IIIT-B Campus, Bangalore

- Building a comprehensive UX design for mental health apps as part of government projects.
- Contributing to the development of a user-friendly interface focusing on accessibility, usability, and user engagement.
- Collaborating with a multidisciplinary team, including developers, policymakers, and mental health professionals, to ensure alignment with project goals and requirements.

Website Design for a popular Indian Sweet Brand

📅 2023   📍 Bangalore

- Conducted thorough research on user preferences, market trends, and competitors to inform the design process.
- Collaborated closely with the brand's marketing and development teams to align the website design with the overall brand strategy and business goals.
- Developed wireframes, prototypes, and high-fidelity designs, ensuring a seamless and visually appealing user experience.
- Implemented responsive design principles to optimize the website for various devices, ensuring a consistent and engaging user interface.